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Ombudsman

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Morris/Sussex Vicinage Announces New Court Greeter Program

The Morris/Sussex Vicinage will launch a new court greeter program to assist court users visiting the Morris County Courthouse. Starting on Nov. 25, an employee volunteer will be available from 8 to 9 a.m. to assist court users at the front lobby area on the first floor of the courthouse.

During this busy time period, court users arrive to file papers or report for court hearings, and they may find the courthouse layout confusing. Greeters will assist with directions, answer basic inquiries, and refer court users to divisional contacts as needed.

Rashad Shabaka-Burns, trial court administrator, said "Coming to the courthouse can be an overwhelming and stressful experience. When a court user does not know where to go, this compounds the level of stress. Our greeter program will not only ease this level of stress, but will help court users report to their proceeding in an efficient and timely fashion."

The new greeter program is part of the vicinage commitment to ensuring access to the courts. Every division has provided employee volunteers, and the program is being coordinated by the Office of the Ombudsman.

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