**Testing Zoom with a Computer or Laptop (Windows or Mac) – With Zoom Client**

Note: What you see may be slightly different based on the internet browser you are using

1. The Zoom program is required to continue. If you have not done so, install the **Zoom Client for Meetings** program from https://zoom.us/download

2. Visit https://zoom.us/test

3. Click **Join**

Join Meeting Test

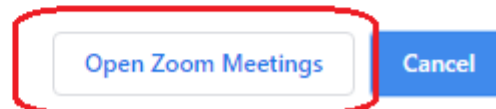Test your internet connection by joining a test meeting.
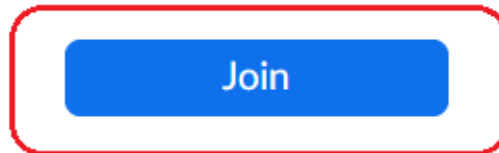
[Join]

If you are unable to join the meeting, visit Zoom Support Center for useful information.

4. If asked, click **Open Zoom Meetings**

Open Zoom Meetings?

https://zoom.us wants to open this application.

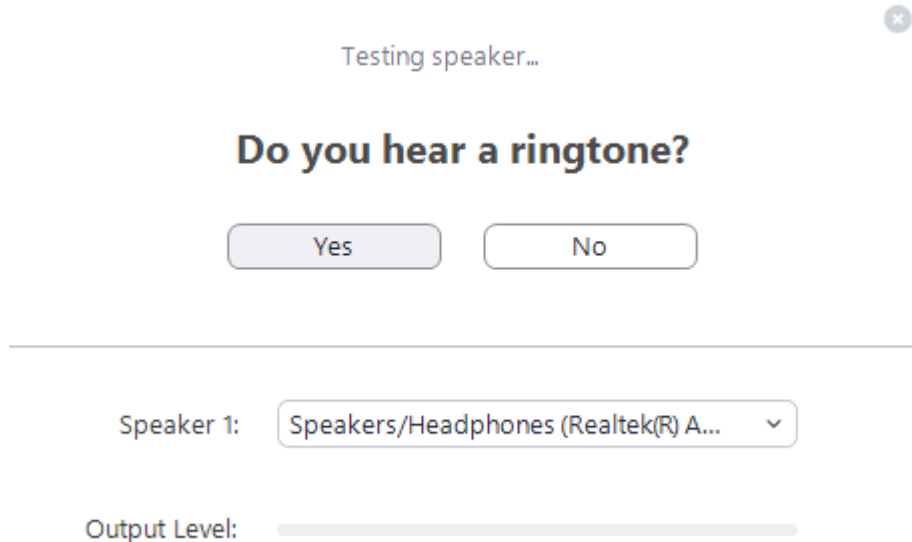☐ Always allow zoom.us to open links of this type in the associated app

[Open Zoom Meetings] [Cancel]

5. Click **Join with Video**

☑ Always show video preview dialog when joining a video meeting

Join with Video   Join without Video

6. Click **Yes** if you hear the ringtone, click **No** if you don't. If you do not hear the ring tone, you will have an option to call in with a phone

Testing speaker...

Do you hear a ringtone?

Yes   No

Speaker 1:   Speakers/Headphones (Realtek(R) A... ⌄

Output Level:

7. Speak into your microphone. Click **Yes** if you hear yourself and **No** if you don't. If you click **No**, you will have an option to dial in with a telephone

Testing microphone...

Speak and pause, do you hear a replay?

Yes   No

Microphone 1:   Microphone (2- HD Pro Webcam C9... ⌄

Input Level:
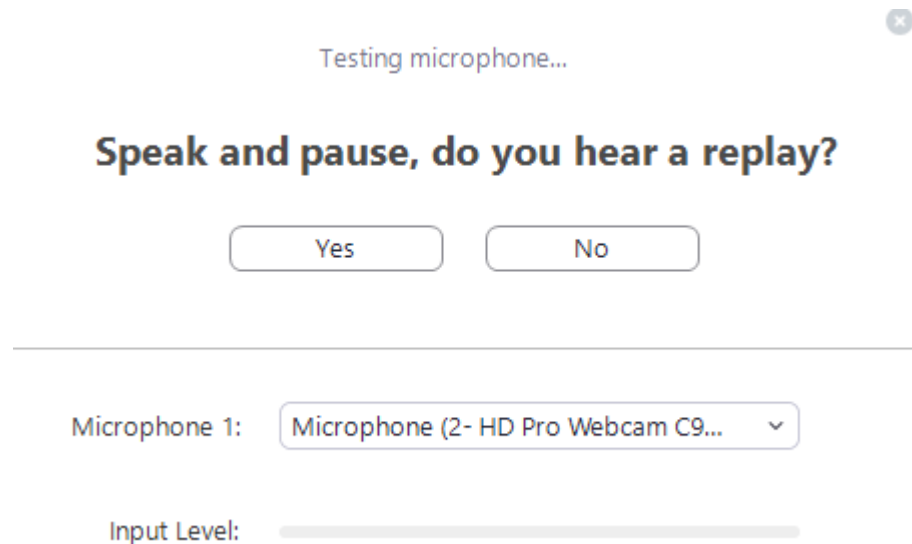
8. Once the tests are complete. You will see the screen below, click **Join with Computer Audio**
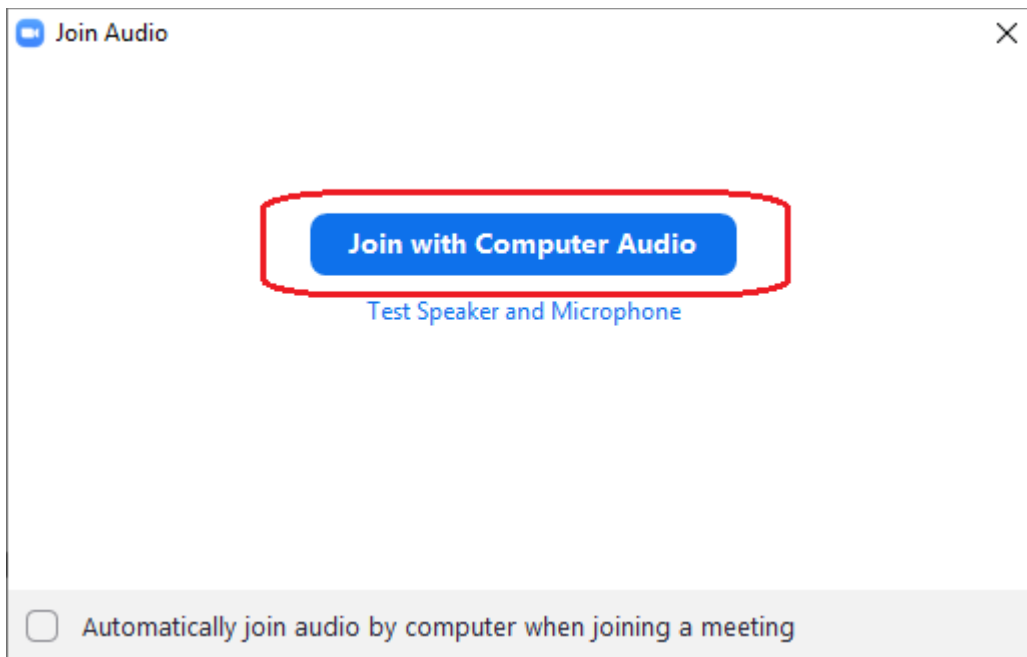
Speaker and microphone looks good

Speaker: Same as System

Microphone: Microphone (2- HD Pro Webcam C920)

Join with Computer Audio

9. Click **Join with Computer Audio** once again

Join Audio   ✕

Join with Computer Audio

Test Speaker and Microphone

☐ Automatically join audio by computer when joining a meeting

10. You will now be in the be in the Zoom session. If you require any technical assistance please visit https://zoom.us/support or contact your Jury Management office.